

Kite® Student Portal Updates for 2026

OVERVIEW

Chrome

There **will not** be a new Kite Student Portal app for the 2026 school year. The app is still a Chrome Web Store app and Google has confirmed support through July 2026.

However, school IT staff will be required to make a slight change in the Google Admin Console to support Chromebook testing this year. Specific details can be found on the next page.

Windows

Windows will also have the same Student Portal app for the 2026 school year. To ensure student data and test security, Windows 10 will no longer be supported.

This decision stems from our policies to ensure student data and test security. Because we cannot verify whether a device is enrolled in Microsoft's Extended Security Updates (ESU) program for Windows 10, we are unable to provide support for Windows 10 devices.

Due to the way Windows manages system-level geolocation APIs in security-restricted environments like Kite Student Portal, location access must be enabled for proper functionality.

Please review the instructions on page 3 to ensure this setting is turned on.

Note: While the client may still run on Windows 10 devices, support will be limited. We will not address or patch issues specific to Windows 10.

Kite Service Desk: 855.277.9751

or kite-support@ku.edu

iPad

No changes for the 2026 school year.

Mac

No changes for the 2026 school year.



TECHNICAL DETAILS

Google Admin Changes

As part of Google's ongoing deprecation of Chrome Apps, the last version of ChromeOS to support user-installed Chrome Apps will be M138, currently scheduled for release in July 2025.

Here's what this means for you:

Kite Student Portal will be disabled by default starting in M138.

Administrators will need to set a policy in Google Admin to re-enable the app to continue using the app in kiosk mode.

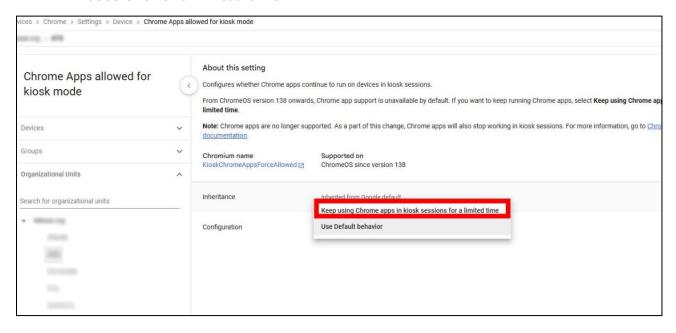
Steps:

 Navigate to Devices > Chrome > Settings > Device settings > Chrome Apps allowed for kiosk mode.

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2. In the Inheritance section, select the option to "Keep using Chrome apps in kiosk sessions for a limited time"



Please review <u>Google's documentation</u> for more information.



Windows 11 Changes

To ensure reliable operation of Student Portal on Windows 11, global location access must be enabled at the operating system level. This requirement stems from the way Windows handles system-level geolocation APIs, particularly in secure or sandboxed environments like Student Portal.

We recognize the importance of privacy and want to be transparent about why this setting is necessary. The Kite team is committed to protecting user privacy in every environment where our application is used, which is why we're proactively sharing this information.

Important Privacy Notes:

- Kite Student Portal does not access, collect, or use physical location data.
- Enables location services allow Windows to operate properly; it does not grant our app access to your location data.
- This setting supports essential OS functionality required for secure and stable application initialization.

Additional Context from Microsoft:

- You can manage access to location services globally or on a per-app basis.
- Some Windows features depend on location services being enabled, even when no app is actively using your location (e.g., time zone settings or secure service initialization).
- Even when location services are allowed, Microsoft provides built-in privacy protections.

For more details, please visit the Windows Location Service and Privacy page.

To enable Location services, perform the following steps:

- 1. Go to Settings.
- 2. Select Privacy and Security.
- 3. Toggle on "Let apps access your location."

